

# Quickly access the patient financial and identity data you need for better decision-making



Improve cash collections and registration accuracy, without going through the process of analyzing standard credit reports, with **TransUnion Patient Financial Summary**. This synthesized report delivers only the healthcare-specific metrics you need to get a more complete picture of your patients' identity and financial situation—right at the point-of-service.

## Verify patient identity

Self-reported and patient identity information is compared against the extensive databases of TransUnion and any discrepancy is automatically highlighted for correction.

The screenshot displays the TransUnion Patient Financial Summary interface. At the top right, it lists subscriber information: Subscriber Name: GENERAL HOSPITAL, Subscriber Code/Market: M US0000023, and Results Issued: 04/10/10 17:09 CT. Below this, the 'INPUT PARAMETERS FOR PRIMARY SUBJECT' are shown: Reference ID: 9876543210, Name: STEVENS, GEORGE, Address: 2345 W DAMEN AVE #3 CHICAGO, IL 60750, SSN: XXX-XX-2002, and Date of Birth: 01/01/1980.

The main section is titled 'IDENTIFICATION ACCURACY' and features a progress bar. It contains two callouts: 'B' (Messages) and 'A' (Input/Returned Subject Data comparison).

**MESSAGES:**

- RED FLAG ALERT**: Last name on file does not match entered name
- RED FLAG ALERT**: Social Security Number has not been issued by the Social Security Administration

	Input Subject Data	Returned Subject Data	Result
Name:	GEORGE STEVENS	GEORGE STEPHENS	✗ Does Not Match
Date of Birth:	01/01/1980	01/01/1980	✓ Match
SSN:	XXX-XX-2002	987-65-2002	✗ Does Not Match
Address:	2345 W DAMEN AVE #3 CHICAGO, IL 60750	2345 W DAMEN AVE, UNIT 3 CHICAGO, IL 60750	✓ Match

**A.** Self-reported data is quickly verified to expedite the registration process and improve revenue recovery.

**B.** Four standard alert messages, including Red Flags, can help reduce fraud and identity theft.

## Improve financial counseling and collections

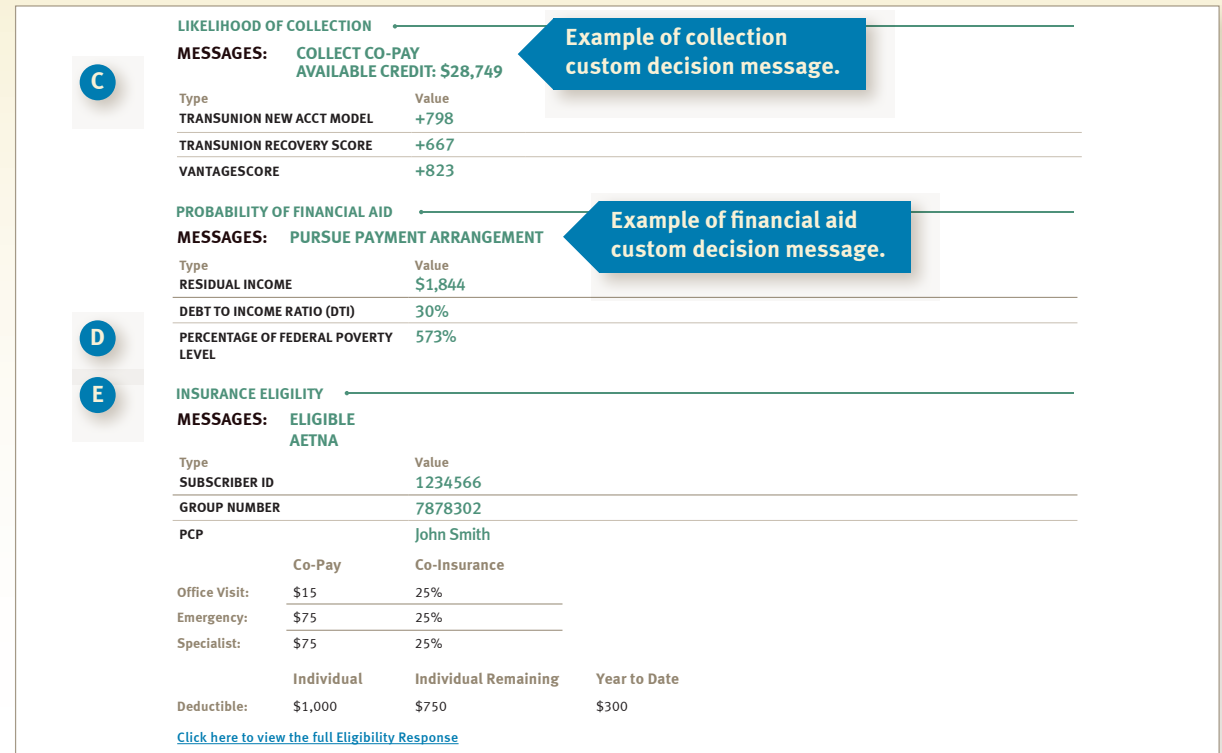
Patient Financial Summary offers customizable decision messages—defined by you—which can be used to address the unique needs of your practice and improve staff decision-making, right at the point-of-service.

Standardize your charity care determination process

Verify patients' insurance benefits

Make more objective ability-to-pay decisions

Collect more at both the front- and back-end



**LIKELIHOOD OF COLLECTION**

**MESSAGES:** COLLECT CO-PAY  
AVAILABLE CREDIT: \$28,749

**Example of collection custom decision message.**

Type	Value
TRANSUNION NEW ACCT MODEL	+798
TRANSUNION RECOVERY SCORE	+667
VANTAGESCORE	+823

**PROBABILITY OF FINANCIAL AID**

**MESSAGES:** PURSUE PAYMENT ARRANGEMENT

**Example of financial aid custom decision message.**

Type	Value
RESIDUAL INCOME	\$1,844
DEBT TO INCOME RATIO (DTI)	30%
PERCENTAGE OF FEDERAL POVERTY LEVEL	573%

**INSURANCE ELIGIBILITY**

**MESSAGES:** ELIGIBLE  
AETNA

Type	Value
SUBSCRIBER ID	1234566
GROUP NUMBER	7878302
PCP	John Smith

	Co-Pay	Co-Insurance
Office Visit:	\$15	25%
Emergency:	\$75	25%
Specialist:	\$75	25%

	Individual	Individual Remaining	Year to Date
Deductible:	\$1,000	\$750	\$300

[Click here to view the full Eligibility Response](#)

- C.** The patient's available credit, TransUnion New Account and Recovery scores are compared against custom thresholds to help optimize your collections processes.
- D.** The patient's Federal Poverty Level (FPL) % estimate is compared against financial aid thresholds you set to improve your charity care determination process and reduce bad debt.
- E.** Key elements of the patient's insurance benefits are provided so you can collect co-pay and deductible amounts upfront.

To request more information on TransUnion Patient Financial Summary, visit [transunion.com/patientfinancialsummary](https://transunion.com/patientfinancialsummary).